Latitude 5540

Technical Guidebook

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Notes, cautions, and warnings

(i) NOTE: A NOTE indicates important information that helps you make better use of your product.

CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

MARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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Views of Latitude 5540

Right



1. microSD-card slot

Reads from and writes to the microSD-card.

2. Universal audio jack

Connect headphones or a headset (headphone and microphone combo).

3. USB 3.2 Gen 1 port

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

4. USB 3.2 Gen 1 port with PowerShare

Connect devices such as external storage devices and printers.

Provides data transfer speeds up to 5 Gbps. PowerShare enables you to charge your USB devices even when your computer is turned off.

- **NOTE:** If the charge on your computer's battery is less than 10 percent, you must connect the power adapter to charge your computer, and USB devices connected to the PowerShare port.
- **NOTE:** If a USB device is connected to the PowerShare port before the computer is turned off or in hibernate state, you must disconnect and connect it again to enable charging.
- **NOTE:** Certain USB devices may not charge when the computer is turned off or in sleep state. In such cases, turn on the computer to charge the device.

5. HDMI 2.0 port

Connect to a TV, external display or another HDMI-in enabled device. Provides video and audio output.

6. Network port

Connect an Ethernet (RJ-45) cable from a router or a broadband modem for network or Internet access, with a transfer rate of 10/100/1000 Mbps.

7. Security-cable slot (wedge-shaped)

Connect a security cable to prevent unauthorized movement of your computer.

Left



1. Thunderbolt 4.0 port with Power Delivery and DisplayPort

Supports USB4, DisplayPort 1.4, Thunderbolt 4 and also enables you to connect to an external display using a display adapter. Provides data transfer rates of up to 40 Gbps for USB4 and Thunderbolt 4.

- **NOTE:** You can connect a Dell Docking Station to the Thunderbolt 4 ports. For more information, search in the Knowledge Base Resource at www.dell.com/support.
- (i) NOTE: A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

(i) NOTE: USB4 is backward compatible with USB 3.2, USB 2.0, and Thunderbolt 3.

(i) NOTE: Thunderbolt 4 supports two 4K displays or one 8K display.

2. Thunderbolt 4.0 port with Power Delivery and DisplayPort

Supports USB4, DisplayPort 1.4, Thunderbolt 4 and also enables you to connect to an external display using a display adapter. Provides data transfer rates of up to 40 Gbps for USB4 and Thunderbolt 4.

NOTE: You can connect a Dell Docking Station to the Thunderbolt 4 ports. For more information, search in the Knowledge Base Resource at www.dell.com/support.

(i) NOTE: A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

(i) NOTE: USB4 is backward compatible with USB 3.2, USB 2.0, and Thunderbolt 3.

(i) NOTE: Thunderbolt 4 supports two 4K displays or one 8K display.

3. Battery-status light

Indicates the battery-charge status.

Solid yellow—Battery charge is low.

Blinking yellow—Battery charge is critical.

4. Smart-card reader slot (optional)

Тор



1. Power button with optional fingerprint reader

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for 10 seconds to force shut-down the computer.

If the power button has a fingerprint reader, place your finger on the power button steadily to log in.

() **NOTE:** The power-status light on the power button is available only on computers without the fingerprint reader. Computers that are shipped with the fingerprint reader that is integrated on the power button will not have the power-status light on the power button.

(i) NOTE: You can customize the power-button behavior in Windows.

2. Keyboard

3. Fingerprint reader (optional)

Press your finger on the fingerprint reader to log in to your computer. The fingerprint reader enables your computer to recognize your fingerprints as a password.

(i) NOTE: Configure the fingerprint reader to register your fingerprint and enable access.

4. NFC/Contactless smart card reader (optional)

5. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two fingers tap to right-click.

Front



1. Left microphone

Provides digital sound input for audio recording and voice calls.

2. Infrared emitter (optional)

Emits infrared light, which enables the infrared camera to sense and track motion.

3. Infrared camera (optional)

Enhances security when paired with Windows Hello face authentication.

4. Camera shutter

Slide the privacy shutter to the left to access the camera lens.

5. Camera

Enables you to video chat, capture photos, and record videos.

6. Camera-status light

Turns on when the camera is in use.

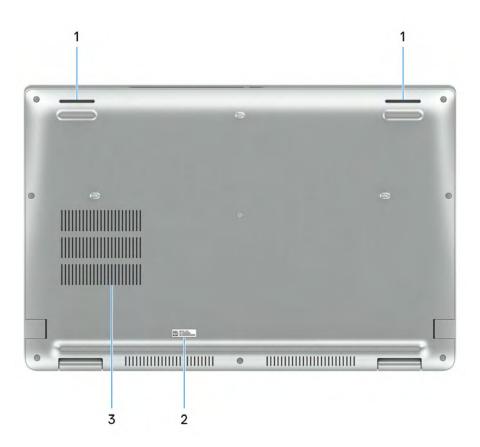
7. Ambient-light sensor

The sensor detects the ambient light and automatically adjusts the display brightness.

8. Right microphone

Provides digital sound input for audio recording and voice calls.

Bottom



1. Speakers

Provide audio output.

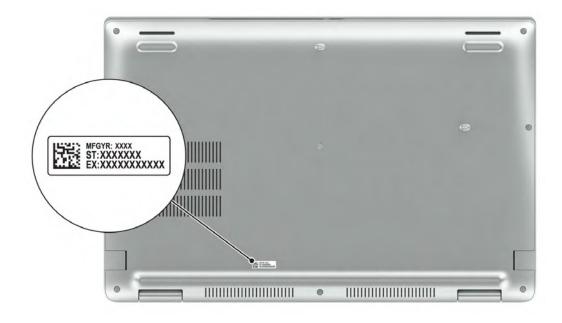
2. Service Tag label

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

3. Fan vents

Service Tag

The service tag is a unique alphanumeric identifier that allows Dell service technicians to identify the hardware components in your computer and access warranty information.



Battery charge and status light

The following table lists the battery charge and status light behavior of your Latitude 5540.

Table 1. Battery charge and status light behavior

| Power Source | LED Behavior | System Power State | Battery Charge Level |
|--------------|--------------------------|--------------------|----------------------|
| AC Adapter | Off | S0 - S5 | Fully Charged |
| AC Adapter | Solid White | S0 - S5 | < Fully Charged |
| Battery | Off | S0 - S5 | 11-100% |
| Battery | Solid Amber (590+/-3 nm) | S0 - S5 | < 10% |

• S0 (ON) - System is turned on.

• S4 (Hibernate) - The system consumes the least power compared to all other sleep states. The system is almost at an OFF state, expect for a trickle power. The context data is written to hard drive.

• S5 (OFF) - The system is in a shutdown state.

Specifications of Latitude 5540

Dimensions and weight

The following table lists the height, width, depth, and weight of your Latitude 5540.

Table 2. Dimensions and weight

| Description | Values | |
|---|-----------------------|--|
| Height: | | |
| Front height | 20.80 mm (0.82 in.) | |
| Rear height | 22.80 mm (0.90 in.) | |
| Width | 357.80 mm (14.09 in.) | |
| Depth | 233.30 mm (9.19 in.) | |
| Weight () NOTE: The weight of your computer depends on the configuration ordered and manufacturing variability. | 1.613 kg (3.56 lb) | |

Processor

The following table lists the details of the processors supported by your Latitude 5540.

Table 3. Processor

| | Option one | Option two | Option three | Option four | Option five | Option six | Option seven | Option eight |
|--|--|--|--|--|--|--|--|--|
| Processor type | 13 th Generation Intel Core i3-1315U | 13 th Generation Intel Core i5-1335U | 13 th Generation Intel Core i5-1345U vPro | 13 th Generation Intel Core i5-1340P | 13 th Generation Intel Core i5-1350P vPro | 13 th Generation Intel Core i7-1355U | 13 th Generation Intel Core i7-1365U vPro | 13 th Generation Intel Core i7-1370P vPro |
| Processor wattage | 15 W | 15 W | 15 W | 28 W | 28 W | 15 W | 15 W | 28 W |
| Processor total core count | 6 | 10 | 10 | 12 | 12 | 10 | 10 | 14 |
| Performance -cores | 2 | 2 | 2 | 4 | 4 | 2 | 2 | 6 |
| Efficient- cores | 4 | 8 | 8 | 8 | 8 | 8 | 8 | 8 |
| Processor total thread counts | 8 | 12 | 12 | 16 | 16 | 12 | 12 | 20 |
| (i) NOTE: In | tel® Hyper-Th | reading Techno | logy is only availa | able on Perform | nance-cores. | | | |
| Processor speed | Up to 4.50 GHz | Up to 4.60 GHz | Up to 4.70 GHz | Up to 4.60 GHz | Up to 4.70 GHz | Up to 5 GHz | Up to 5.20 GHz | Up to 5.20 GHz |
| Performance- | cores frequenc | Cy | | | | | | |
| | | | | | | | | |
| Processor base frequency | 1.20 GHz | 1.30 GHz | 1.60 GHz | 1.90 GHz | 1.90 GHz | 1.70 GHz | 1.80 GHz | 1.90 GHz |
| base | 1.20 GHz 4.50 GHz | 1 | 1.60 GHz 4.70 GHz | 1.90 GHz 4.60 GHz | 1.90 GHz 4.70 GHz | 1.70 GHz 5 GHz | 1.80 GHz 5.20 GHz | 1.90 GHz 5.20 GHz |
| base frequency Maximum turbo | 4.50 GHz | 1.30 GHz | | | | | | |
| base frequency Maximum turbo frequency | 4.50 GHz | 1.30 GHz | | | | | | |
| base frequency Maximum turbo frequency Efficient-core Processor base | 4.50 GHz | 1.30 GHz 4.60 GHz | 4.70 GHz | 4.60 GHz | 4.70 GHz | 5 GHz | 5.20 GHz | 5.20 GHz |
| base frequency Maximum turbo frequency Efficient-core Processor base frequency Maximum turbo | 4.50 GHz s frequency 0.90 GHz | 1.30 GHz 4.60 GHz 0.90 GHz | 4.70 GHz | 4.60 GHz 1.40 GHz | 4.70 GHz 1.40 GHz | 5 GHz 1.20 GHz | 5.20 GHz 1.30 GHz | 5.20 GHz 1.40 GHz |

Chipset

The following table lists the details of the chipset supported by your Latitude 5540.

Table 4. Chipset

| Description | Values |
|----------------|--|
| Chipset | Integrated in the processor |
| Processor | 13 th Generation Intel Core i3/i5/i7 |
| DRAM bus width | 64-bit |
| Flash EPROM | 32 MB for non-vPro, 32 MB + 16 MB for vPro/vPro Essentials |
| PCIe bus | Up to Gen 4 |

Operating system

Your Latitude 5540 supports the following operating systems:

- Windows 11 Home, 64-bit
- Windows 11 Pro, 64-bit
- Windows 11 Pro downgrade (Win 10 Pro image FI + Win 11 Pro DPK)
- Ubuntu 22.04 LTS, 64-bit

Memory

The following table lists the memory specifications of your Latitude 5540.

Table 5. Memory specifications

| Description | Values | |
|---------------------------------|---|--|
| Memory slots | Two-SODIMM slots | |
| Memory type | Single-channel DDR4 Dual-channel DDR4 Single-channel DDR5 Dual-channel DDR5 | |
| Memory speed | 3200 MT/s 4800 MT/s | |
| Maximum memory configuration | 64 GB | |
| Minimum memory configuration | 8 GB | |
| Memory size per slot | 8 GB, 16 GB, or 32 GB | |
| Memory configurations supported | 8 GB, 1 x 8 GB, DDR4, 3200 MT/s, single-channel 16 GB, 2 x 8 GB, DDR4, 3200 MT/s, dual-channel 16 GB, 1 x 16 GB, DDR4, 3200 MT/s, single-channel 32 GB, 2 x 16 GB, DDR4, 3200 MT/s, dual-channel 64 GB, 2 x 32 GB, DDR4, 3200 MT/s, dual-channel 8 GB, 1 x 8 GB, DDR5, 4800 MT/s, single-channel | |

Table 5. Memory specifications (continued)

| Description | Values | |
|-------------|---|--|
| | 16 GB, 2 x 8 GB, DDR5, 4800 MT/s, dual-channel 16 GB, 1 x 16 GB, DDR5, 4800 MT/s, single-channel 32 GB, 2 x 16 GB, DDR5, 4800 MT/s, dual-channel 64 GB, 2 x 32 GB, DDR5, 4800 MT/s, dual-channel | |

External ports

The following table lists the external ports of your Latitude 5540.

Table 6. External ports

| Description | Values | |
|---------------------|--|--|
| Network port | One RJ-45 port | |
| USB ports | Two Thunderbolt 4 port Power Delivery and DisplayPort NOTE: You can connect a Dell Docking Station to this port. For more information, search in the Knowledge Base Resource at www.dell.com/support. One USB 3.2 Gen 1 port with PowerShare One USB 3.2 Gen 1 port | |
| Audio port | One Universal audio jack | |
| Video port | One HDMI 2.0 port | |
| Media-card reader | One microSD-card slot | |
| Power-adapter port | USB Type-C power input | |
| Security-cable slot | One security-cable slot (wedge-shaped) | |

Internal slots

The following table lists the internal slots of your Latitude 5540.

Table 7. Internal slots

| Description | Values |
|-------------|---|
| M.2 | One M.2 2230 slot for WiFi and Bluetooth combo card One M.2 2230/2280 slot for solid-state drive One M.2 2230 slot for solid-state drive One M.2 3042/3052 for WWAN card |
| | () NOTE: To learn more about the features of different types of M.2 cards, search in the Knowledge Base Resource at www.dell.com/support. |

Ethernet

The following table lists the wired Ethernet Local Area Network (LAN) specifications of your Latitude 5540.

Table 8. Ethernet specifications

| Description | Values |
|---------------|----------------------------|
| Model number | Intel I219-V/Intel I219-LM |
| Transfer rate | 10/100/1000 Mbps |

Wireless module

The following table lists the Wireless Local Area Network (WLAN) modules that are supported on your Latitude 5540.

Table 9. Wireless module specifications

| Description | Option one | Option two | |
|---------------------------|--|--|--|
| Model number | Realtek RTL8852BE | Intel AX211 | |
| Transfer rate | Up to 1201 Mbps | Up to 2400 Mbps | |
| Frequency bands supported | 2.4 GHz/5 GHz | 2.4 GHz/5 GHz/6 GHz | |
| Wireless standards | WiFi 802.11a/b/g Wi-Fi 4 (WiFi 802.11n) Wi-Fi 5 (WiFi 802.11ac) Wi-Fi 6 (WiFi 802.11ax) | WiFi 802.11a/b/g Wi-Fi 4 (WiFi 802.11n) Wi-Fi 5 (WiFi 802.11ac) Wi-Fi 6E (WiFi 802.11ax) (i) NOTE: Wi-Fi 6 is supported in regions where Wi-Fi 6E is unavailable. | |
| Encryption | 64-bit/128-bit WEP AES-CCMP TKIP | 64-bit/128-bit WEP AES-CCMP TKIP | |
| Bluetooth wireless card | Bluetooth 5.3 | Bluetooth 5.3 | |
| | | (i) NOTE: The version of the Bluetooth wireless card may vary depending on the operating system that is installed on your computer. | |

WWAN module

The following table lists the Wireless Wide Area Network (WWAN) module supported on your Latitude 5540.

Table 10. WWAN module specifications

| Description | Option one | Option two |
|----------------|---|--|
| Model number | DW5823, Intel XMM 7560 R Global LTE- Advanced, CAT16 | DW5931e, Intel 5G 5000 Global Gigabit NR/LTE, 3GPP Release 15 |
| Form factor | M.2 3042 Key-B | М.2 3042 Кеу-В |
| Host interface | PCle Gen2 | PCle Gen3 |

Table 10. WWAN module specifications (continued)

| Description | Option one | Option two | |
|---------------------------|---|---|--|
| Network standard | LTE FDD/TDD, WCDMA/HSPA+,GPS/ GLONASS/BDS/Galileo | NR FR1(Sub6) FDD/TDD, LTE FDD/ TDD, WCDMA/HSPA+, GPS/GLONASS/ Galileo/BDS/QZSS | |
| Transfer data rate | Up to 1 Gbps DL (CAT16) Up 150 Mbps UL | SA: DL 4.67 Gbps/UL 1.25 Gbps NSA: DL 3.74 Gbps/UL 700 Mbps LTE: DL 1.6 Gbps (CAT19)/UL 150 Mbps UMTS: DL 384 kbps/UL 384 kbps DL DC-HSPA+: 42 Mbps (CAT24)/UL 11.5 Mbps (CAT7) | |
| Operating frequency bands | LTE(B1, B2, B3, B4, B5, B7, B8, B12, B13, B14, B17, B18, B19, B20, B25, B26, B28, B29, B30, B32, B34, B38, B39, B40, B41(HPUE), B42, B43, B46(receiver only), B48, B66, B71 WCDMA/HSPA+(1, 2, 4, 5, 8) | NR(n1, n2, n3, n5, n7, n8, n20, n25, n28, n30, n38, n40, n41, n48, n66, n71, n77, n78, n79) LTE (B1, B2, B3, B4, B5, B7, B8, B12, B13, B14, B17, B18, B19, B20, B25, B26, B28, B29, B30, B32, B34, B38, B39, B40, B41, B42, B43, B46, B48, B66, B71*) WCDMA/HSPA+ (1, 2, 4, 5, 8) | |
| Power supply | DC 3.135 V to 4.40 V, typical 3.30 V | DC 3.135 V to 4.4 V, Typical 3.3 V | |
| SIM card | Supported through external SIM slot | Supported through external SIM slot | |
| eSIM with dual SIM (DSSA) | Supported (the availability of eSIM functionality embedded on the module is dependent on the region and specific carrier requirements) | Supported | |
| Antenna diversity | Supported | Supported | |
| Radio On/Off | Supported | Supported | |
| Wake on wireless | Supported | Supported | |
| Temperature | Normal operating temperature: -10°C to + 55°C Extended Operating temperature: -20°C to +65°C | Normal operating temperature: -10°C to + 55°C Extended Operating temperature: -30°C to +75°C Storage temperature: -40°C to +85°C | |
| Antenna connector | WWAN Main Antenna x 4 Supports 4x4 MIMO | WWAN Main Antenna x 4 Supports 4x4 MIMO | |

Audio

The following table lists the audio specifications of your Latitude 5540.

Table 11. Audio specifications

| Description | Values | |
|----------------------------|--|--|
| Audio controller | Realtek Waves, MaxxAudio 12.0 | |
| Stereo conversion | Supported | |
| Internal audio interface | High definition audio interface | |
| External audio interface | Universal Audio Jack/HDMI 2.0 port | |
| Number of speakers | 2 | |
| Internal-speaker amplifier | Not supported | |
| External volume controls | Keyboard shortcut controls | |
| Speaker output: | | |
| Average speaker output | 2 W | |
| Peak speaker output | 2 W | |
| Subwoofer output | Not supported | |
| Microphone | Digital-array microphones in camera assembly | |

Storage

This section lists the storage options on your Latitude 5540.

- Your Latitude 5540 supports one of the following options
 One M.2 2230/2280 solid-state drive or optional dual storage
 (i) NOTE: SSD Slot 1 on the system board supports M.2 2230 or M.2 2280 solid-state drives.
 - (i) NOTE: SSD Slot 2 on the system board only supports M.2 2230 solid-state drives.
- One M.2 2230 self-encrypting drive

Table 12. Storage specifications

| Storage type | Interface type | Capacity |
|--------------------------------|----------------------------------|--------------|
| M.2 2230 solid-state drive | PCle Gen4 x4 NVMe, up to 64 Gbps | Up to 2 TB |
| M.2 2280 solid-state drive | PCle Gen4 x4 NVMe, up to 64 Gbps | Up to 1 TB |
| M.2 2230 self-encrypting drive | PCle Gen4 x4 NVMe, up to 64 Gbps | Up to 256 GB |

Media-card reader

The following table lists the media-card reader specifications of your Latitude 5540.

Table 13. Media-card reader (standard offering)

| Media supported (Maximum capacity supported will vary by Flash Media Types) | | |
|---|--|--|
| Media Supported Micro Secure Digital (mSD) | | |
| | Micro Secure Digital High Capacity (mSDHC) | |
| | Micro Secure Digital Extended Capacity (mSDXC) | |
| Support Specification Versions | microSD 4.0 card | |

Keyboard

The following table lists the keyboard specifications of your Latitude 5540.

Table 14. Keyboard specifications

| Description | Values | |
|------------------------------|---|--|
| Keyboard type | Standard backlit keyboardStandard non-backlit keyboard | |
| Keyboard layout | QWERTY | |
| Number of keys | English US, English International, Arabic, Canada bilingual (MUI), Chinese traditional, French-Canadian, Greek, Hebrew, Korean, Russian, Thai, Ukrainian: 99 keys French-Canadian Quebec, Brazilian, Belgian, Bulgarian, Czech & Slovakian (MUI), Danish, English UK, Estonian, French European, German, Hungarian, Italian, Nordic (MUI), Norwegian, Portugese Iberian, Slovenian, Spanish (Castillian), Spanish (Latin America), Swedish/Finnish, Swiss European (MUI), Turkish, Turkish F: 100 keys Japanese: 103 keys | |
| Keyboard size | X= 18.05 mm key pitch Y= 18.05 mm key pitch | |
| Key distance (Key size: X/Y) | X=15.05 mm Y=15.05 mm | |
| Keyboard shortcuts | Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key. (i) NOTE: You can define the primary behavior of the function keys (F1–F12) by changing Function Key Behavior in the BIOS setup program. | |

Keyboard function keys

The **F1-F12** keys at the top of the keyboard are function keys. By default, these keys are used to perform specific functions defined by the software application in use.

You can run the secondary tasks that are indicated by the symbols on the function keys by pressing the function key with **fn**, for example, **fn** and **F1**. See the table below for the list of secondary tasks and the key combinations to run them.

NOTE: Keyboard characters may differ depending on the keyboard language configuration. Keys that are used for tasks remain the same, regardless of the keyboard language.

NOTE: You can define the primary behavior of function keys in the **Function Key Behavior** menu of the BIOS setup program.

Table 15. Secondary tasks of keyboard keys

| Key combination for task | What the task does |
|--------------------------|--|
| fn and F1 | Operating system and application specific F1 behavior |
| fn and F2 | Operating system and application specific F2 behavior |
| fn and F3 | Operating system and application specific F3 behavior |
| fn and F4 | Operating system and application specific F4 behavior |
| fn and F5 | Operating system and application specific F5 behavior |
| fn and F6 | Operating system and application specific F6 behavior |
| fn and F8 | Operating system and application specific F8 behavior |
| fn and F9 | Operating system and application specific F9 behavior |
| fn and F10 | Operating system and application specific F10 behavior |
| fn and F11 | Operating system and application specific F11 behavior |
| fn and F12 | Operating system and application specific F12 behavior |
| fn and Right Ctrl | Open application menu |
| fn and Cursor up | Page up |
| fn and Cursor down | Page down |

Keys with alternate characters

There are other keys on your keyboard with alternate characters. The symbols that are shown at the bottom of these keys are the main characters that are displayed when the key is pressed; the symbols that are shown at the top of these keys are displayed when the key is pressed with the shift key. For example, if you press **2**, **2** is displayed; if you press **Shift** and **2**, **e** is displayed.

Camera

The following table lists the camera specifications of your Latitude 5540.

Table 16. Camera specifications

| Description | Values | |
|--------------------|---|--|
| Number of cameras | One | |
| Camera type | FHD RGB camera FHD RGB + IR camera FHD RGB+IR camera with Ambient Light Sensor, Express Sign-In with Presence Detection and Intelligent Privacy | |
| Camera location | Front camera | |
| Camera sensor type | CMOS sensor technology | |

Table 16. Camera specifications (continued)

| Desc | ription | Values |
|-----------------------------|---------------------|-----------------------------|
| Came | era resolution: | |
| | Still image | 2.07 megapixel |
| | Video | 1920 x 1080 (FHD) at 30 fps |
| Infrared camera resolution: | | |
| | Still image | 0.23 megapixels |
| | Video | 640 x 360 at 30 fps |
| Diago | onal viewing angle: | |
| | Camera | 80 degrees |
| | Infrared camera | 86.6 degrees |

Touchpad

The following table lists the touchpad specifications of your Latitude 5540.

Table 17. Touchpad specifications

| Description | | Values | |
|----------------------|------------|--|--|
| Touchpad resolution: | | >300 DPI | |
| Touchpad di | mensions: | | |
| | Horizontal | 115 mm (4.52 in.) | |
| | Vertical | 67 mm (2.64 in.) | |
| Touchpad ge | estures | For more information about touchpad gestures available on: Windows, see the Microsoft knowledge base article at support.microsoft.com Ubuntu, see ubuntu.com/support | |

Power adapter

The following table lists the power adapter specifications of your Latitude 5540.

Table 18. Power adapter specifications

| Description | Option one | Option two | Option three |
|-------------------------|---|-----------------|-------------------------|
| Туре | 60 W AC adapter, USB-C 60 W AC adapter, USB-C, 2-pin | 65 W AC adapter | 100 W AC adapter, USB-C |
| Input voltage | 100 VAC-240 VAC | 100 VAC-240 VAC | 100 VAC-240 VAC |
| Input frequency | 50 Hz-60 Hz | 50 Hz–60 Hz | 50 Hz-60 Hz |
| Input current (maximum) | 1.70 A | 1.70 A | 1.70 A |

Table 18. Power adapter specifications (continued)

| De | scription | Option one | Option two | Option three |
|-----------------------------|-------------------|--|---|--|
| Output current (continuous) | | 20 V/3 A (Continuous) 15 V/3 A (Continuous) 9 V/3 A (Continuous) 5 V/3 A (Continuous) | 20 V/3.25 A (Continuous) 15 V/3 A (Continuous) 9 V/3 A (Continuous) 5 V/3 A (Continuous) | 20 V/5 A (Continuous) 15 V/3 A (Continuous) 9 V/3 A (Continuous) 5 V/3 A (Continuous) |
| Rat | ed output voltage | 20 VDC/15 VDC/9 VDC/5 VDC | 20 VDC/15 VDC/9 VDC/5 VDC | 20 VDC/15 VDC/9 VDC/5 VDC |
| Ter | nperature range: | | | |
| | Operating | 0°C to 40°C (32°F to 104°F) | 0°C to 40°C (32°F to 104°F) | 0°C to 40°C (32°F to 104°F) |
| | Storage | -20°C to 70°C (-4°F to 158°F) | -40°C to 70°C (-40°F to 158°F) | -40°C to 70°C (-40°F to 158°F) |

Battery

The following table lists the battery specifications of your Latitude 5540.

Table 19. Battery specifications

| Description | | Option one | Option two | Option three | Option four |
|-----------------------------|---------------|---|---|---|---|
| Battery type | | 3 cell, 42 WHr, lithium- ion, ExpressCharge + ExpressCharge Boost | 3 cell, 42 WHr, lithium- ion, Long Cycle Life + ExpressCharge | 3 cell, 54 WHr, lithium-ion, ExpressCharge + ExpressCharge Boost | 3 cell, 54 WHr, lithium-ion, Long Cycle Life + ExpressCharge |
| Battery voltage | | 11.40 VDC | 11.40 VDC | 11.40 VDC | 11.40 VDC |
| Battery weight (minimum) | | 0.19 kg (0.41 lb) | 0.19 kg (0.41 lb) | 0.22 kg (0.48 lb) | 0.22 kg (0.48 lb) |
| Battery dimension | ons: | | | | |
| | Height | 5.73 mm (0.22 in.) | 5.73 mm (0.22 in.) | 5.73 mm (0.22 in.) | 5.73 mm (0.22 in.) |
| Width Depth | | 263 mm (10.35 in.) | 263 mm (10.35 in.) | 263 mm (10.35 in.) | 263 mm (10.35 in.) |
| | | 68.90 mm (2.71 in.) | 68.90 mm (2.71 in.) | 68.90 mm (2.71 in.) | 68.90 mm (2.71 in.) |
| Temperature rar | nge: | • | • | | |
| | Operatin g | Charge: 0°C to 45°C (32°F to 113°F) Discharge: 0°C to 70°C (32°F to 158°F) | Charge: 0°C to 45°C (32°F to 113°F) Discharge: 0°C to 70°C (32°F to 158°F) | Charge: 0°C to 45°C (32°F to 113°F) Discharge: 0°C to 70°C (32°F to 158°F) | Charge: 0°C to 45°C (32°F to 113°F) Discharge: 0°C to 70°C (32°F to 158°F) |
| | Storage | -20°C to 65°C (4°F to 149°F) | -20°C to 65°C (4°F to 149°F) | -20°C to 65°C (4°F to 149°F) | -20°C to 65°C (4°F to 149°F) |
| Battery operating time | | Varies depending on operating conditions | Varies depending on operating conditions and | Varies depending on operating | Varies depending on operating |

Table 19. Battery specifications (continued)

| Description | Option one | Option two | Option three | Option four |
|--|---|---|---|---|
| | and can significantly reduce under certain power-intensive conditions. | can significantly reduce under certain power- intensive conditions. | conditions and can significantly reduce under certain power- intensive conditions. | conditions and can significantly reduce under certain power intensive conditions. |
| Battery charging time (approximate) NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, Me and My Dell on www.dell.com. | Express Charge Method: 0°C to 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours 16°C to 45°C normal express charge 46°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours Standard Charge/ Predominately AC User Charge Method: 0°C to 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours 16°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours 16°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours Express Charge Boost Charge Method (Fast Charge for Initial 35%): 16°C to 45°C target charge time from 0% to 35% RSOC is 20 mins for Accelerated Charge | Express Charge Method: • 0°C to 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours • 16°C to 45°C normal express charge • 46°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours Standard Charge/ Predominately AC User Charge Method: • 0°C to 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours • 16°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours | Express Charge Method: 0°C to 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours 16°C to 45°C normal express charge 46°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours Standard Charge/ Predominately AC User Charge Method: 0°C to 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours 16°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 4 hours 16°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours Express Charge Boost Charge Method (Fast Charge for Initial 35%): 16°C to 45°C target charge time from 0% to 35% RSOC is 20 mins for Accelerated Charge | Express Charge Method: 0°C to 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours 16°C to 45°C normal express charge 46°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours Standard Charge/ Predominately AC User Charge Method: 0°C to 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours 16°C to 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours |
| Coin-cell battery | CR2032 | CR2032 | CR2032 | CR2032 |

CAUTION: Dell recommends that you charge the battery regularly for optimal power consumption. If your battery charge is completely depleted, connect the power adapter, turn on your computer, and then restart your computer to reduce the power consumption.

Display

The following table lists the display specifications of your Latitude 5540.

Table 20. Display specifications

| Description | Option one | Option two | Option three |
|--|------------------------------------|---------------------------------------|--|
| Display type | 15-inch Full High Definition (FHD) | 15-inch Full High Definition (FHD) | 15-inch Full High Definition (FHD), ComfortView Plus Low Blue Light, Battery Saving |
| Touch options | No | Yes | No |
| Display-panel technology | In-Plane Switching (IPS) | In-Plane Switching (IPS) | In-Plane Switching (IPS) |
| Display-panel dimensions (active area): | | | |
| Height | 193.60 mm (7.62 in.) | 193.60 mm (7.62 in.) | 193.60 mm (7.62 in.) |
| Width | 344.20 mm (13.55 in.) | 344.20 mm (13.55 in.) | 344.20 mm (13.55 in.) |
| Diagonal | 396 mm (15.60 in.) | 396 mm (15.60 in.) | 396 mm (15.60 in.) |
| Display-panel native resolution | 1920 x 1080 | 1920 x 1080 | 1920 x 1080 |
| Luminance (typical) | 250 nits | 250 nits | 400 nits |
| Megapixels | 2.07 | 2.07 | 2.07 |
| Color gamut | 45% NTSC | 45% NTSC | 100% sRGB |
| Color depth | 6-bit | 6-bit | True 8-bit |
| Color | 262,144 colors | 262,144 colors | 16,777,216 colors |
| Pixels Per Inch (PPI) | 141 | 141 | 141 |
| Contrast ratio (typical) | 700:1 | 700:1 | 800:1 |
| Response time (max) | 35 ms | 35 ms | 35 ms |
| Refresh rate | 60 Hz | 60 Hz | 60 Hz |
| Horizontal view angle | 80 +/- degrees | 80 +/- degrees | 80 +/- degrees |
| Vertical view angle | 80 +/- degrees | 80 +/- degrees | 80 +/- degrees |
| Pixel pitch | 0.179 x 0.179 mm | 0.179 x 0.179 mm | 0.179 x 0.179 mm |
| Power consumption (maximum) | 4.60 W | 4.60 W | 4.50 W |
| Anti-glare vs glossy finish | Anti-glare | Anti-glare | Anti-glare |

Fingerprint reader (optional)

The following table lists the specifications of the optional fingerprint-reader of your Latitude 5540.

Table 21. Fingerprint reader specifications

| Description | Values |
|--------------------------------------|------------|
| Fingerprint-reader sensor technology | Capacitive |
| Fingerprint-reader sensor resolution | 500 dpi |
| Fingerprint-reader sensor pixel size | 108 x 88 |

Sensor

The following table lists the sensor of your Latitude 5540.

Table 22. Sensor

| Sensor support | |
|--|--|
| Ambient Light Sensor | |
| Accelerometer in the base: ST Micro LIS2DW12TR | |
| Accelerometer in the hinge-up (Upsell config with Emza/ALS/IR camera): ST Micro LNG2DMTR | |

GPU—Integrated

The following table lists the specifications of the integrated Graphics Processing Unit (GPU) supported by your Latitude 5540.

Table 23. GPU—Integrated

| Controller | External display support | Memory size | Processor |
|------------------------------------|--------------------------|-----------------------|---|
| Intel UHD Graphics | One HDMI 2.0 port | single-channel memory | 13 th Generation Intel Core i3 |
| Intel Iris X ^e Graphics | One HDMI 2.0 port | dual-channel memory | 13 th Generation Intel Core i5/17 |

GPU—Discrete

The following table lists the specifications of the discrete Graphics Processing Unit (GPU) supported by your Latitude 5540.

Table 24. GPU—Discrete

| Controller | Memory size | Memory type |
|----------------------|-------------|-------------|
| NVIDIA GeForce MX550 | 2 GB | GDDR6 |

External display support

The following table lists the external display support for your Latitude 5540.

Table 25. External display support

| Graphics card | Supported external displays with laptop display enabled | Supported external displays with laptop display disabled |
|--|---|---|
| Intel Iris X ^e Graphics | 3 | 4 |
| Intel UHD Graphics | 3 | 4 |
| NOTE: For more information about external display support, see the External Display Connection Guide on www.dell.com/ | | |

Hardware security

The following table lists the hardware security of your Latitude 5540.

Table 26. Hardware security

support.

| Hardware security |
|--|
| Trusted Platform Module (TPM) 2.0 discrete |
| FIPS 140-2 certification for TPM |
| TCG Certificatication for TPM (Trusted Computing Group) |
| Finger Print Reader in Power Button tied to ControlVault 3 |
| ControlVault 3 Advanced Authentication with FIPS 140-2 Level 3 Certification |
| Contacted Smart Card and ControlVault 3 |
| Contactless Smart Card, NFC, and ControlVault 3 |
| SED SSD NVMe, SSD and HDD (Opal and non-Opal) per SDL |
| FIPS 201 Full Scan FPR and ControlVault 3 |

Smart-card reader

Contactless smart-card reader

This section lists the contactless smart-card reader specifications of your Latitude 5540.

Table 27. Contactless smart-card reader specifications

| Title | Description | Dell ControlVault 3 contactless smart-card reader with NFC |
|-------------------------------|--|---|
| Felica Card Support | Reader and software capable of supporting Felica contactless cards | Yes |
| ISO 14443 Type A Card Support | Reader and software capable of supporting ISO 14443 Type A contactless cards | Yes |
| ISO 14443 Type B Card Support | Reader and software capable of supporting ISO 14443 Type B contactless cards | Yes |

Table 27. Contactless smart-card reader specifications (continued)

| Title | Description | Dell ControlVault 3 contactless smart-card reader with NFC |
|----------------------------|---|--|
| ISO/IEC 21481 | Reader and software capable of supporting ISO/IEC 21481 compliant contactless cards and tokens | Yes |
| ISO/IEC 18092 | Reader and software capable of supporting ISO/IEC 21481 compliant contactless cards and tokens | Yes |
| ISO 15693 Card Support | Reader and software capable of supporting ISO15693 contactless cards | Yes |
| NFC Tag Support | Supports reading and processing of NFC compliant tag information | Yes |
| NFC Reader Mode | Support for NFC Forum Defined Reader mode | Yes |
| NFC Writer Mode | Support for NFC Forum Defined Writer mode | Yes |
| NFC Peer-to-Peer Mode | Support for NFC Forum Defined Peer to Peer mode | Yes |
| NFC Proximity OS Interface | Enumerates NFP (Near Field Proximity) device for OS to utilize | Yes |
| PC/SC OS interface | Personal Computer/Smart Card specification for integration of hardware readers into personal computer environments | Yes |
| CCID driver compliance | Common driver support for Integrated Circuit Card Interface Device for OS level drivers | Yes |
| Dell ControlVault support | Device connects to Dell ControlVault for usage and processing | Yes |

(i) NOTE: 125 Khz proximity cards are not supported.

Table 28. Supported cards

| Manufacturer | Card | |
|--------------|-------------------------------------|--|
| HID | jCOP readertest3 A card (14443a) | |
| | 1430 1L | |
| | DESFire D8H | |
| | iClass (Legacy) | |
| | iClass SEOS | |
| NXP/Mifare | Mifare DESFire 8K White PVC Cards | |
| | Mifare Classic 1K White PVC Cards | |
| | NXP Mifare Classic S50 ISO Card | |
| G&D | idOnDemand - SCE3.2 144K | |
| | SCE6.0 FIPS 80K Dual+ 1 K Mifare | |
| | SCE6.0 nonFIPS 80K Dual+ 1 K Mifare | |
| | SCE6.0 FIPS 144K Dual + 1K Mifare | |

Table 28. Supported cards (continued)

| Manufacturer | Card |
|--------------|---------------------------------------|
| | SCE6.0 nonFIPS 144K Dual + 1 K Mifare |
| | SCE7.0 FIPS 144K |
| Oberthur | idOnDemand - OCS5.2 80K |
| | ID-One Cosmo 64 RSA D V5.4 T=0 card |

Contacted smart-card reader

The following table lists the contacted smart-card reader specifications of your Latitude 5540.

| Table 29. Contacted smart-card reader specification | Table 29. | Contacted | smart-card | reader s | pecifications |
|---|-----------|-----------|------------|----------|---------------|
|---|-----------|-----------|------------|----------|---------------|

| Title | Description | Dell ControlVault 3 smart-card reader |
|---|---|--|
| ISO 7816 -3 Class A Card Support | Reader capable of reading 5V powered smart mcard | Yes |
| ISO 7816 -3 Class B Card Support | Reader capable of reading 3V powered smart card | Yes |
| ISO 7816 -3 Class C Card support | Reader capable of reading 1.8V powered smart card | Yes |
| ISO 7816-1 Compliant | Specification for the reader | Yes |
| ISO 7816 -2 Compliant | Specification for smart card device physical characteristics (size, location of connection points, etc.) | Not applicable |
| T=0 support | Cards support character level transmission | Yes |
| T=1 support | Cards support block level transmission | Yes |
| EMVCo Compliant | Compliant with EMVCo (for electronic payment standards) smart card standards as posted to www.emvco.com | Yes |
| EMVCo Certified | Formally certified based on EMVCO smart card standards | Yes |
| PC/SC OS interface | Personal Computer/Smart Card specification for integration of hardware readers into personal computer environments | Yes |
| CCID driver compliance | Common driver support for Integrated Circuit Card Interface Device for OS level drivers. | Yes |
| Windows Certified | Device certified by WHCK | Yes |
| FIPS 201 (PIV/HSPD-12) Compliant via GSA | Device compliant with FIPS 201/PIV/ HSPD-12 requirements | Yes |

Operating and storage environment

This table lists the operating and storage specifications of your Latitude 5540.

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

Table 30. Computer environment

| Operating | Storage |
|---|---|
| 0°C to 35°C (32°F to 95°F) | -40°C to 65°C (-40°F to 149°F) |
| 10% to 90% (non-condensing) | 0% to 95% (non-condensing) |
| 0.66 GRMS | 1.30 GRMS |
| 110 G† | 160 G† |
| -15.2 m to 3048 m (-49.87 ft to 10000 ft) | -15.2 m to 10668 m (-49.87 ft to 35000 ft) |
| - | 0°C to 35°C (32°F to 95°F) 10% to 90% (non-condensing) 0.66 GRMS 110 G† -15.2 m to 3048 m (-49.87 ft to 10000 |

CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.

* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse.

Engineering specifications

Ethernet

Intel Ethernet Connection i219-LM

The following table lists the i219-LM specifications.

Table 31. Intel Ethernet Connection i219-LM specifications

| Feature | Values |
|---|---|
| External connector type | RJ45 |
| Data rate | 10/100/1000 Mbps |
| Controller Details | |
| Controller bus architecture | PCI Express base specification revision 1.1 |
| Integrated memory | Yes |
| Data transfer mode | Yes (Bus-Master DMA) |
| Power consumption (Full operation per data rate connection speed) | 542 mW (Max) |
| Power consumption (Standby operation) | 76 mW (Max) |
| IEEE standards compliance | 802.3 |
| Hardware certifications | N/A |
| Boot ROM support | EEPROM (Located in SPI) |
| Network Transfer Mode | |
| Network transfer rate | 10 Mb (full/half-duplex) |
| 10BASE-T (full-duplex) 20 Mbps | 100 Mb (full/half-duplex) |
| 100BASE-TX (half-duplex) 100 Mbps | 1000 Mb (full-duplex) |
| Environmental | |
| Operating temperature range | 0°C-85°C (32°F-185°F) |
| Operating humidity | 20% to 80% (non condensing) |
| Operating system driver Support | Windows (x64)UbuntuNeokylin |
| Manageability | Wakeup On LAN PXE 2.1 |
| Management capabilities alerting | Optional Intel Standard Manageability (must be made at time of purchase). |

This term does not connote an actual operating speed of 1 Gb/sec. For high-speed transmission, connection to a Gigabit Ethernet server and network infrastructure is required.

Wireless module

Realtek RTL8852BE, 2x2, Wi-Fi 6 (Wi-Fi 802.11 a/b/g/n/ac/ax), Bluetooth 5.3 wireless card

The following table lists the Realtek RTL8852BE specifications.

Table 32. Realtek RTL8852BE specifications

| Host interface | PCle for Wi-FiUSB for Bluetooth |
|--|---|
| Network standard | IEEE 802.11a/b/g/n/ac/ax, MU-MIMO |
| Wi-Fi Alliance certifications | Wi-Fi CERTIFIED* a/b/g/n/ac/ax, WMM*, WPA, WPA2*, WPA3*, and Wi-Fi Direct (Microsoft Windows* only) |
| Operating frequency bands | 2.4 GHz 5 GHz |
| Data rate | 2.4 GHz 40M: Up to 574 Mbps 5 GHz 80M: Up to 1201 Mbps |
| Power consumption | Optimized power modes (sleep states) reduce power consumption during periods of inactivity |
| Authentication | WPA* and WPA2* Personal and Enterprise WPA3* Personal and Enterprise |
| Client utility | Native Wi-Fi and Bluetooth Microsoft UI support |
| Software support | Microsoft WHQL certified for WindowsLinux |
| Radio On/Off | Supported |
| Roaming | Support seamless roaming between access points |
| Wake on wireless | Supported |
| Wireless display | Native Miracast support by Windows |
| Wireless PAN standard | Dual Mode Bluetooth 5.3BLE |
| Bluetooth data rates | Up to 3 Mbps |
| Bluetooth operating frequency bands | 2.4 GHz |
| Bluetooth profiles supported | Support for Microsoft Inbox Bluetooth profiles in Windows |
| Bluetooth data encryption | 128-bit encryption |
| Operating temperature | 0°C to + 70°C |
| Storage temperature | -40°C to +85°C |
| (i) NOTE: *Other names and brands may be claim | ned as the property of others |

Intel AX211, 2x2 MIMO, 2400 Mbps, 2.4/5/6 GHz, Wi-Fi 6E (WiFi 802.11ax), Bluetooth 5.3 wireless card

The following table lists the Intel AX211 specifications.

(i) NOTE: Wi-Fi 6 is supported in regions where Wi-Fi 6E is unavailable.

Table 33. Intel AX211 specifications

| Host interface | CNVio |
|----------------------------------|---|
| Network standard | IEEE 802.11a/b/g/n/ac/ax, 160 MHz channel use, MU-MIMO, new 6 GHz band |
| Wi-Fi Alliance certifications | Wi-Fi CERTIFIED* 6, Wi-Fi CERTIFIED* a/b/g/n/ac, WMM*, WMM*-Power Save, WPA2*, WPA3*, WPS*, PMF* ,Wi-Fi Direct*, Wi-Fi Agile Multiband* |
| Operating frequency bands | 2.4 GHz 5 GHz 6 GHz |
| Data rate | 2.4 GHz 40M: Up to 574 Mbps 5/6 GHz 80M: Up to 1.2 Gbps 5/6 GHz 160M: Up to 2.4 Gbps |
| Power consumption | Optimized power modes (sleep states) reduce power consumption during periods of inactivity |
| Security methods | WPA2 Personal and EnterpriseWPA3 |
| Authentication protocols | 802.1X EAP-TLS EAP-TTLS/MSCHAPv2 PEAPv0 -MSCHAPv2 (EAP-SIM, EAP-AKA, EAP-AKA) |
| Encryption | 64-bit and 128-bit WEP TKIP 128-bit AES-CCMP 256-bit AES-GCMP |
| Product safety | UL C-UL CB (IEC60950-1) |
| Management capabilities alerting | Support for Intel AMT |
| Government compliance | FIPS 140-2 FISMA |
| Client utility | Intel PRO/Set wireless software v22 and later |
| Antenna diversity | Supported |
| Radio On/Off | Supported |
| Roaming | Support seamless roaming between access points |
| Wake on wireless | Supported |
| Wireless display | Native Miracast support by Windows |
| Wireless PAN standard | Dual Mode Bluetooth 5.3BLE |
| Bluetooth data rates | Up to 3 Mbps |

Table 33. Intel AX211 specifications (continued)

| Bluetooth operating frequency bands | 2.4 GHz | |
|---|--|--|
| Bluetooth profiles supported | Support for Microsoft Inbox Bluetooth profiles in Windows | |
| Bluetooth data encryption | 128-bit encryption | |
| Bluetooth output power | Power class 1 | |
| Operating temperature | 0°C to + 50°C (Full performance at shield temperatures up to 80°C) | |
| Storage temperature | -40°C to +70°C | |
| Humidity Up to 90% RH non-condensing (at temperatures of 25°C to 35°C) | | |
| i NOTE: *Other names and brands may be claimed as the property of others. | | |

WWAN module

Intel XMM 7560 R Global LTE-Advanced

The following table lists the Intel XMM 7560 R Global LTE-Advanced specifications.

Table 34. Intel XMM 7560 R Global LTE-Advanced specifications

| Form factor | М.2 3042 Кеу-В |
|--------------------------------|---|
| Host interface | PCle Gen2 |
| Network standard | LTE FDD/TDD WCDMA/HSPA+ GPS/GLONASS/BDS/Galileo |
| Transfer rate | DL CAT16 - Up to 1 GbpsUL - Up to 150 Mbps |
| Operating frequency bands | LTE (B1, B2, B3, B4, B5, B7, B8, B12, B13, B14, B17, B18, B19, B20, B25, B26, B28, B29, B30, B32, B34, B38, B39, B40, B41 (HPUE), B42, B43, B46 (receiver only), B48, B66, B71) WCDMA/HSPA+ (1, 2, 4,5, 8) |
| Power supply | DC 3.135 V to 4.4 V, typical 3.3 V |
| SIM card | Supported through external SIM slot |
| eSIM with Dual SIM (DSSA) | Supported (the availability of eSIM functionality embedded on the module is dependent on the region and specific carrier requirements) |
| Antenna diversity | Supported |
| Radio On/Off | Supported |
| Wake on wireless | Supported |
| Normal operating temperature | -10°C to +55°C |
| Extended operating temperature | -20°C to +65°C |
| Antenna connector | WWAN Antenna x 4 Supports 4x4 MIMO |

Intel 5000 Global 5G Modem

The following table lists the Intel 5000 Global 5G Modem specifications.

Table 35. Intel 5000 Global 5G Modem specifications

| Form factor | M.2 3052 Key-B | |
|--------------------------------|---|--|
| Host interface | PCle Gen3 | |
| Network standard | NR FR1 (Sub6) FDD/TDD LTE FDD/TDD WCDMA/HSPA+ GPS/GLONASS/Galileo/BDS/QZSS | |
| Transfer rate | Up to 3Gbps DL/250 Mbps UL (3GPP Release15 NR/LTE CAT19) | |
| Operating frequency bands | NR(n1, n2, n3, n5, n7, n8, n20, n25, n28, n30, n38, n40, n41, n48, n66, n71, n77, n78, n79) LTE (B1, B2, B3, B4, B5, B7, B8, B12, B13, B14, B17, B18, B19, B20, B25, B26, B28, B29, B30, B32, B34, B38, B39, B40, B41, B42, B43, B46, B48, B66) WCDMA/HSPA+ (1, 2, 4, 5, 8) | |
| Power supply | DC 3.135 V to 4.4 V, Typical 3.3 V | |
| SIM card | Supported through external SIM slot | |
| eSIM with Dual SIM (DSSA) | Supported (i) NOTE: The availability of eSIM functionality embedded on the module is dependent on the region and specific carrier requirements. | |
| Antenna diversity | Supported | |
| Radio On/Off | Supported | |
| Wake on wireless | Supported | |
| Normal operating temperature | -10°C to +55°C | |
| Extended operating temperature | -30°C to +75°C | |
| Storage temperature | -40°C to +85°C | |
| Antenna connector | WWAN Antenna x 4Supports 4x4 MIMO | |

GPU—Integrated

Intel Iris X^e Graphics

The following table lists the Intel Iris X^e Graphics specifications.

Table 36. Intel Iris X^e Graphics specifications

| Bus type | Integrated graphics () NOTE: Intel Iris X ^e Graphics uses the computers memory as video memory. |
|----------|---|
| | () NOTE: System with single-channel memory is shown as Intel UHD Graphics in Intel Graphics Command Centre (IGCC) |

Table 36. Intel Iris X^e Graphics specifications (continued)

| Memory type | Shared with system memory |
|---|---|
| Memory interface | N/A (Unified Memory Architecture) |
| Estimated maximum power consumption (TDP) | 15 W/28 W, included in the CPU power |
| Maximum color depth | 10 bits |
| Maximum vertical refresh rate | Up to 120 Hz i NOTE: The refresh rate depends on the resolution. |
| External ports | HDMI 2.0 port, DisplayPort over USB Type-C |
| Multiple display support | Up to 4 displays including laptop display |

Intel UHD Graphics

The following table lists the Intel UHD Graphics specifications.

Table 37. Intel UHD Graphics specifications

| Bus type | Integrated graphics |
|---|---|
| Memory type | Shared with system memory |
| Graphics level | i3/i5/i7: GT2 (UHD) |
| Estimated maximum power consumption (TDP) | 15 W/28 W, included in the CPU power |
| Overlay planes | Yes |
| Operating systems graphics/ video API support | DirectX 12, OpenGL (4.5 from Intel CML POR) |
| Maximum vertical refresh rate | HDMI 2.0: 4096 x 2160 @ 60 Hz, 24bpp (HDMI or optional USB Type-C to HDMI dongle) Max Digital: 7680 x 4320 @ 60 Hz, 24bpp (mDP or DP 1.4 over Type-C Port) |
| External ports | HDMI 2.0 portDisplayPort over USB Type-C |
| Multiple display support | Up to four displays through DisplayPort Multi-Streaming Technology (MST) |

Video port and resolution matrix

The following table lists the Video port and resolution matrix of your Latitude 5540.

Table 38. Video port and resolution matrix

| Port type | USB Type-C Thunderbolt 4 with DisplayPort 1.4 | HDMI 2.0 port |
|-----------------------------------|--|----------------------|
| Maximum resolution—single display | 7680 x 4320 at 60 Hz | 4096 x 2160 at 60 Hz |
| Maximum resolution—dual MST | Two 4096 x 2304 at 60 Hz | Not applicable |
| Maximum resolution—triple MST | Three 4096 x 2304 at 60 Hz | Not applicable |

Storage

M.2 2230, 256 GB, PCIe NVMe Gen4 x4, Class 35 SSD

The following table lists the M.2 2230, 256 GB SSD specifications.

Table 39. 256 GB SSD specifications

| Capacity | 256 GB |
|---|--|
| Height (approximate) | 3.5 mm (0.17 in.) |
| Width (approximate) | 22.00 mm (0.87 in.) |
| Depth (approximate) | 30.00 mm (1.18 in.) |
| Interface type | PCle Gen4 |
| Speed (maximum) | 64 Gb/s (up to 4 lanes) |
| MTTF | 1.4M hours |
| Logical blocks | 500,118,192 |
| Power source | |
| Power consumption (reference only) | Idle: 5 mW (PS4)Active: 4 W |
| Environmental operating conditions (non-condensing) | |
| Temperature range | 0°C to 70°C |
| Relative humidity range | 10% to 90% |
| Op shock | 1500G |
| Environmental non-operating conditions (non-condensing) | |
| Temperature range | -40°C to 70°C |
| Relative humidity range | 5% to 95% |

M.2 2230, 512 GB, PCIe NVMe Gen4 x4, Class 35 SSD

The following table lists the M.2 2230, 512 GB SSD specifications.

Table 40. 512 GB SSD specifications

| Capacity | 512 GB |
|------------------------------------|--|
| Height (approximate) | 3.5 mm (0.17 in.) |
| Width (approximate) | 22.00 mm (0.87 in.) |
| Depth (approximate) | 30.00 mm (1.18 in.) |
| Interface type | PCle Gen4 |
| Speed (maximum) | 64 Gb/s (up to 4 lanes) |
| MTTF | 1.4M hours |
| Logical blocks | 1,000,215,216 |
| Power source | |
| Power consumption (reference only) | Idle: 5 mW (PS4)Active: 4 W |

Table 40. 512 GB SSD specifications (continued)

| Environmental operating conditions (non-condensing) | |
|---|---------------|
| Temperature range | 0°C to 70°C |
| Relative humidity range | 10% to 90% |
| Op shock | 1500G |
| Environmental non-operating conditions (non-condensing) | |
| Temperature range | -40°C to 70°C |
| Relative humidity range | 5% to 95% |

M.2 2230, 1 TB, PCIe NVMe Gen4 x4, Class 35 SSD

The following table lists the M.2 2230, 1 TB SSD specifications.

Table 41. 1 TB SSD specifications

| Capacity | 1 TB |
|---|--|
| Height (approximate) | 3.5 mm (0.17 in.) |
| Width (approximate) | 22.00 mm (0.87 in.) |
| Depth (approximate) | 30.00 mm (1.18 in.) |
| Interface type | PCle Gen4 |
| Speed (maximum) | 64 Gb/s (up to 4 lanes) |
| MTBF | 1.4M hours |
| Logical blocks | 2,000,409,264 |
| Power source | |
| Power consumption (reference only) | Idle: 5 mW (PS4)Active: 4 W |
| Environmental operating conditions (non-condensing) | |
| Temperature range | 0°C to 70°C |
| Relative humidity range | 10% to 90% |
| Op shock | 1500G |
| Environmental non-operating conditions (non-condensing) | |
| Temperature range | -40°C to 70°C |
| Relative humidity range | 5% to 95% |

M.2 2230, 2 TB, PCIe NVMe Gen4 x4, Class 25 SSD

The following table lists the M.2 2230, 2 TB SSD specifications.

Table 42. 2 TB SSD specifications

| Capacity | 2 TB |
|----------------------|---------------------|
| Height (approximate) | 2.38 mm (0.09 in.) |
| Width (approximate) | 22.00 mm (0.87 in.) |
| Depth (approximate) | 30.00 mm (1.18 in.) |

Table 42. 2 TB SSD specifications (continued)

| Interface type | PCle Gen4 | |
|---|--|--|
| Speed (maximum) | 64 Gb/s (up to 4 lanes) | |
| MTBF | 1.4M hours | |
| Logical blocks | 4,000,797,360 | |
| Power source | | |
| Power consumption (reference only) | Idle: 5 mW (PS4)Active: 4 W | |
| Environmental operating conditions (non-condensing) | | |
| Temperature range | 0°C to 70°C | |
| Relative humidity range | 10% to 90% | |
| Op shock | 1500G | |
| Environmental non-operating conditions (non-condensing) | | |
| Temperature range | -40°C to 70°C | |
| Relative humidity range | 5% to 95% | |

M.2 2230, 256 GB, PCIe NVMe Gen4 x4, Opal Self-Encrypting, Class 35 SSD

The following table lists the M.2 2230, 256 GB SSD specifications.

Table 43. 256 GB SSD, self-encrypting drive specifications

| Capacity | 256 GB | |
|---|-------------------------|--|
| Height (approximate) | 2.38 mm (0.09 in.) | |
| Width (approximate) | 22.00 mm (0.87 in.) | |
| Depth (approximate) | 30.00 mm (1.18 in.) | |
| Interface type | PCle Gen4 | |
| Speed (maximum) | 64 Gb/s (up to 4 lanes) | |
| MTBF | 1.4M hours | |
| Logical blocks | 500,118,192 | |
| Power source | | |
| Power consumption (reference only) | • Idle: 5 mW (PS4) | |
| | Active: 4 W | |
| Environmental operating conditions (non-condensing) | | |
| Temperature range | 0°C to 70°C | |
| Relative humidity range | 10% to 90% | |
| Op shock 1500G | | |
| Environmental non-operating conditions (non-condensing) | | |
| Temperature range | -40°C to 70°C | |
| Relative humidity range | 5% to 95% | |
| | | |

M.2 2280, 512 GB, PCIe NVMe Gen4 x4, Class 40 SSD

The following table lists the M.2 2280, 512 GB SSD specifications.

Table 44. 512 GB SSD specifications

| Capacity | 512 GB | |
|---|--|--|
| Height (approximate) | 2.38 mm (0.17 in.) | |
| Width (approximate) | 22.00 mm (0.87 in.) | |
| Depth (approximate) | 80.00 mm (3.15 in.) | |
| Interface type | PCle Gen4 | |
| Speed (maximum) | 64 Gb/s (up to 4 lanes) | |
| MTBF | 1.4M hours | |
| Logical blocks | 1,000,215,216 | |
| Power source | | |
| Power consumption (reference only) | Idle: 5 mW (PS4 - L1.2) Active: 5 W | |
| Environmental operating conditions (non-condensing) | | |
| Temperature range | 0°C to 70°C | |
| Relative humidity range | 10% to 90% | |
| Op shock | 1500G | |
| Environmental non-operating conditions (non-condensing) | | |
| Temperature range | -40°C to 70°C | |
| Relative humidity range | 5% to 95% | |

M.2 2280, 1 TB, PCIe NVMe Gen4 x4, Class 40 SSD

The following table lists the M.2 2280, 1 TB SSD specifications.

Table 45. 1 TB SSD specifications

| Capacity | 1 TB | |
|---|--|--|
| Height (approximate) | 2.38 mm (0.17 in.) | |
| Width (approximate) | 22.00 mm (0.87 in.) | |
| Depth (approximate) | 80.00 mm (3.15 in.) | |
| Interface type | PCle Gen4 | |
| Speed (maximum) | 64 Gb/s (up to 4 lanes) | |
| MTBF | 1.4M hours | |
| Logical blocks | 2,000,409,264 | |
| Power source | | |
| Power consumption (reference only) | Idle: 5 mW (PS4 - L1.2) Active: 5 W | |
| Environmental operating conditions (non-condensing) | | |
| Temperature range | 0°C to 70°C | |

Table 45. 1 TB SSD specifications (continued)

| Relative humidity range | 10% to 90% | |
|---|---------------|--|
| Op shock | 1500G | |
| Environmental non-operating conditions (non-condensing) | | |
| Temperature range | -40°C to 70°C | |
| Relative humidity range | 5% to 95% | |

Power adapter

The following table lists the power adapter specifications of your Latitude 5540.

Table 46. Power adapter specifications

| Des | scription | Option one | Option two | Option three |
|------|--------------------------|--|---|--|
| Туре | | 60 W AC adapter, USB-C 60 W AC adapter, USB-C, 2-pin | 65 W AC adapter | 100 W AC adapter, USB C |
| Pov | ver-adapter dimensi | ons: | | • |
| | Height | 22 mm (0.86 in.) | 28 mm (1.10 in.) | 122 mm (4.80 in.) |
| | Width | 55 mm (2.16 in.) | 112 mm (4.41 in.) | 60 mm (2.36 in.) |
| | Depth | 66 mm (2.59 in.) | 26.50 (1.04 in.) | 26.50 (1.04 in.) |
| Inpı | ut voltage | 100 VAC-240 VAC | 100 VAC-240 VAC | 100 VAC-240 VAC |
| Inpu | ut frequency | 50 Hz-60 Hz | 50 Hz-60 Hz | 50 Hz-60 Hz |
| | ut current iximum) | 1.70 A | 1.70 A | 1.70 A |
| | put current ntinuous) | 20 V/3 A (Continuous) 15 V/3 A (Continuous) 9 V/3 A (Continuous) 5 V/3 A (Continuous) | 20 V/3.25 A (Continuous) 15 V/3 A (Continuous) 9 V/3 A (Continuous) 5 V/3 A (Continuous) | 20 V/5 A (Continuous) 15 V/3 A (Continuous) 9 V/3 A (Continuous) 5 V/3 A (Continuous) |
| Rat | ed output voltage | 20 VDC/15 VDC/9 VDC/5 VDC | 20 VDC/15 VDC/9 VDC/5 VDC | 20 VDC/15 VDC/9 VDC/5 VDC |
| Ten | nperature range: | - | | |
| | Operating | 0°C to 40°C (32°F to 104°F) | 0°C to 40°C (32°F to 104°F) | 0°C to 40°C (32°F to 104°F) |
| | Storage | -20°C to 70°C (-4°F to 158°F) | -40°C to 70°C (-40°F to 158°F) | -40°C to 70°C (-40°F to 158°F) |

Accessories

The following table lists the supported accessories on your Latitude 5540.

Table 47. Accessories

| Accessories | | |
|--|--|--|
| Audio: | | |
| Dell Pro Wireless Headset - WL5022 | | |
| Adapters: | | |
| Dell 7-in-1 USB-C Multiport Adapter - DA310 | | |
| Speakerphone: | | |
| Dell Speakerphone - SP3022 | | |
| Carrying case: | | |
| Dell EcoLoop Pro Backpack - CP5723 | | |
| Power bank: | | |
| Dell Notebook Power Bank Plus û USB C, 65Wh - PW7018LC | | |
| Dock: | | |
| Dell Thunderbolt 4 Dock - WD22TB4 | | |
| Mouse: | | |
| Dell Mobile Pro Wireless Mice - MS5120W | | |
| Keyboard: | | |
| Dell Pro Wireless Keyboard and Mouse - KM5221W | | |
| Monitor: | | |
| Dell 27 USB-C HUB Monitor - P2723DE | | |
| Dell Collaboration 24 Monitor - C2423H | | |
| Webcam: | | |
| Dell Pro Webcam - WB5023 | | |

Security

Software security

The following table lists the software security details of your Latitude 5540.

Table 48. Software security

| Security options | |
|--|--|
| McAfee Generic Build 30-day Commercial | |
| McAfee Generic Build 30-day Commercial JPN | |

Fingerprint reader

The following table lists the fingerprint reader specifications of your Latitude 5540.

Table 49. Fingerprint reader specifications

| Category | Goodix—GF5288WNC |
|-------------------------------|--|
| Sensor technology | Capacitive sensing |
| Sensor resolution | 500 dpi |
| Sensor pixel size | 108 x 88 |
| Dell ControlVault support | Yes |
| Dell ControlVault 3.0 support | Yes |
| Anti-spoofing | Yes |
| Template storage | Dell ControlVault HW protected and encrypted |
| Match on chip | Yes |
| FIPS 201 certified | No |

Dell ControlVault 3.0

The following table lists the Dell ControlVault 3.0 specifications of your Latitude 5540.

Table 50. Dell ControlVault 3.0 specifications

| Title | Description | Dell ControlVault 3.0 |
|---------------------------------|--|-----------------------|
| CPU technology | Not applicable | 1 GHz ARM Cortex A7 |
| RAM | Not applicable | 1 MB |
| ROM | Not applicable | 16 MB |
| TPM included | TPM enumeration included within ControlVault | No |
| Host Interface | Not applicable | USB 2.0 |
| Fingerprint procession on chip | Fingerprint processing occurs within secure boundary of ControlVault | Yes |
| Windows WBF support | Support for Windows biometric framework when Fingerprint reader is attached | Yes |
| FIPS 140-2 level 3 complaint | Device complaint with FIPS 140-2 level 3 requirements | Yes |
| FIPS 140-2 level 3 certified | Device certified with FIPS 140-2 level 3 requirements | Yes |

Trusted Platform Module

The following table lists the Trusted Platform Module (TPM) of your Latitude 5540.

Table 51. Trusted Platform Module (TPM)

| TPM: ST/ST33 HTPH2X32AHE4 |
|---------------------------|
| SPI interface |
| TPM 2.0 |
| FIPs 140-2 certificate |

Thermal and acoustic improvements

The following table lists the thermal and acoustic improvements of your Latitude 5540.

Table 52. Thermal and acoustic improvements

| New larger single heat pipe | Increase the heat capacity to improve thermal dissipation |
|---|--|
| Better system tuning/setting | Get higher performance and good user experience |
| Pro-OS enhanced thermal setting (Dynamic PL1) | Optimized boot-up time to balance thermals at start-up |
| Linear fan control | Fan speed ramp more smoothly for better user experience, no more significant acoustic changing |
| DDT SSD setting | Protecting the SSD device in high temperature and worse cases to prevent blue screen of death (BSOD) |
| IEC 60529 ingress protection: IP-54 | Dust protectedProtected against dripping water |
| Better acoustic experience | Enhance acoustic to 0.6 sone during daily working conditions and fan off when system is idle |

System management features

Dell commercial systems come with a number of systems management options that are include by default for In-Band management with our Dell Client Command Suite. In-Band management meaning that the Operating System is functional and the device is connected to a network so that it can be managed. The Dell Client Command Suite of tools can be leveraged individually or with a systems management console like SCCM, LANDESK, KACE, etc.

We also offer Out-of-Band management as an option. Out-of-band management is when the system does not have a functional operating system or is turned off and you still want to be able to manage the system in that state.

Dell Client Command Suite for In-Band systems management

Dell Client Command Suite is a free toolkit available for download, for all Latitude Rugged tablets at dell.com/support, that automates and streamlines systems management tasks, saving time, money, and resources. It consists of the following modules that can be used independently, or with a variety of systems management consoles such as SCCM.

Dell Client Command Suite's integration with VMware Workspace ONE Powered by AirWatch, now allows customers to manage their Dell client hardware from the cloud, using a single Workspace ONE console.

Dell Command | Deploy enables easy operating system (OS) deployment across all major OS deployment methodologies and provides numerous system-specific drivers that have been extracted and reduced to an OS-consumable state.

Dell Command I Configure is a graphical user interface (GUI) admin tool for configuring and deploying hardware settings in a pre-OS or post-OS environment, and it operates seamlessly with SCCM and Airwatch and can be self-integrated into LANDesk and KACE. Simply, this is all about the BIOS. Command I Configure allows you to remotely automate and configure over 150+ BIOS settings for a personalized user experience.

Dell Command I PowerShell Provider can do the same things as Command I Configure, but with a different method. PowerShell is a scripting language that allows customers to create a customized and dynamic configuration process.

Dell Command I Monitor is a Windows Management Instrumentation (WMI) agent that provides IT admins with an extensive inventory of the hardware and health-state data. Admins can also configure hardware remotely by using command line and scripting.

Dell Command | Update (end-user tool) is factory-installed and allows admins to individually manage and automatically present and install Dell updates to the BIOS, drivers, and software. Command I Update eliminates the time-consuming hunting and pecking process of update installation.

Dell Command I Update Catalog provides searchable metadata that allows the management console to retrieve the latest system-specific updates (driver, firmware or BIOS). The updates are then delivered seamlessly to end-users using the customer's systems management infrastructure that is consuming the catalog (like SCCM).

Dell Command | vPro Out of Band console extends hardware management to systems that are offline or have an unreachable OS (Dell exclusive features).

Dell Command | Integration Suite for System Center - This suite integrates all the key components of the Client Command Suite into Microsoft System Center Configuration Manager 2012 and Current Branch versions.

Out of Band Systems Management

Intel Standard Manageability option **must be configured in our factory at the time of purchase, as it is NOT field upgradable.** It offers out-of-band management and DASH compliance (https://registry.dmtf.org/registry/results/field_initiative_name%3A%22DASH%201.0%22).

ComfortView Plus

WARNING: Prolonged exposure to blue light from the display may lead to long-term effects such as eye strain, eye fatigue, or damage to the eyes.

Blue light is a color in the light spectrum which has a short wavelength and high energy. Chronic exposure to blue light, particularly from digital sources, may disrupt sleep patterns and cause long-term effects such as eye strain, eye fatigue, or damage to the eyes.

The display on this computer is designed to minimize blue light and complies with TÜV Rheinland's requirement for low blue light displays.

Low blue light mode is enabled at the factory, so no further configuration is necessary.

To reduce the risk of eye strain, it is also recommended that you:

- Position the display at a comfortable viewing distance between 20 and 28 inches (50 and 70 cm) from your eyes.
- Blink frequently to moisten your eyes, wet your eyes with water, or apply suitable eye drops.
- Look away from your display, and gaze at a distant object at 20 ft (609.60 cm) away for at least 20 seconds during each break.
- Take an extended break for 20 minutes every two hours.

Using the privacy shutter

- 1. Slide the privacy shutter to the left to access the camera lens.
- 2. Slide the privacy shutter to the right to cover the camera lens.



Figure 1. Camera shutter

Dell Optimizer

6

This section provides the Dell Optimizer specifications of your Latitude 5540.

On Latitude 5540 with Dell Optimizer, the following features are supported:

- **ExpressConnect**—Automatically joins the access point with the strongest signal, and directs bandwidth to conferencing applications when in use.
- **ExpressSign-in**—The Intel Context Sensing Technology's proximity sensor detects your presence to instantly wake up the computer and login using the IR camera and Windows Hello feature. Windows locks when you walk away.
- ExpressResponse—Prioritizes the most important applications. Applications open faster and perform better.
- ExpressCharge—Extends the battery runtime and improves battery performance by adapting to your patterns.
- Intelligent Audio—Collaborate like you're in the same room. Intelligent Audio enhances your audio quality and reduces background noises, so you can hear and be heard, creating a better conference experience for all.

For more information about configuring and using these features, see Dell Optimizer User Guide.

Color, material, and finish

7

This section details the color, material, and finish (CMF) specifications of your Latitude 5540.



| A Cover (Top) | Carbon Fiber Reinforced Plastic (CFRP) + Bi-Injection Antenna Cover Titan Gray Waterborne UV Monocoat (WUVM) 10+/-2 Gloss Units (GU) |
|--------------------|--|
| B Cover (Bezel) | PC/ ABS + Elastomer NOTE: PC/ABS: PC/ABS (polycarbonate / acrylonitrile-butadiene-styrene terpolymer blend) is a thermoplastic alloy of (PC) polycarbonate and (ABS) acrylonitrile-butadiene-styrene. Apollo, Resin Bezel: MT11520, 4+/-1 GU and Bumper: MT 11510, 3+/-1 GU |
| C Cover (Palmrest) | Plastic (Rustic Pewter, Resin) Titan Gray WUVM 10+/-2 GU |
| D Cover (Bottom) | Black CFRP PC+50%GF (For 2-in-1) Titan Gray WUVM 10+/-2 GU |

Table 53. CMF specifications

(i) NOTE: Titan Gray, Cool Gray 9C = RGB 117 120 123 HEX/HTML 75787B CMYK 30 22 17 57

8

Getting help and contacting Dell

Self-help resources

You can get information and help on Dell products and services using these self-help resources:

Table 54. Self-help resources

| Self-help resources | Resource location |
|---|--|
| Information about Dell products and services | www.dell.com |
| My Dell app | Ocell |
| Tips | |
| Contact Support | In Windows search, type Contact Support, and press Enter. |
| Online help for operating system | www.dell.com/support/windows |
| Access top solutions, diagnostics, drivers and downloads, and learn more about your computer through videos, manuals and documents. | Your Dell computer is uniquely identified by a Service Tag or Express Service Code. To view relevant support resources for your Dell computer, enter the Service Tag or Express Service Code at www.dell.com/support. For more information on how to find the Service Tag for your computer, see Locate the Service Tag on your computer. |
| Dell knowledge base articles for a variety of computer concerns | Go to www.dell.com/support. On the menu bar at the top of the Support page, select Support > Knowledge Base. In the Search field on the Knowledge Base page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles. |

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.

(i) NOTE: Availability varies by country/region and product, and some services may not be available in your country/region.

NOTE: If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.